



BUILDING A
CUSTOM
APPLICATION ON
FORCE.COM
PLATFORM FOR
**TICKETING
SYSTEM**



Our Customer

The Joshua Tree charity - supports families across the North-West living with the life-changing experience of childhood cancer. They offer support to the whole family – patient, parents, siblings, and grandparents with 1-2-1 support, practical and therapeutic help to ensure that life remains as normal as possible during an incredibly traumatic time.



What bothered them

- » Client was using a simple Wix website with some database to store data, however was not getting consolidated views of business, efficient system in place to empower all the ticket bookings and sales details. All these leading to low productivity.
- » Due to this they don't have ticketing system and can't give response to customers. All the ticket bookings were done manually. However, this was making the booking and ticket printing a time-consuming process.
- » Their manual system unable to capture and record call details of the enquiries from business, individuals, volunteers and families at a run time.
- » They want functionality from which they can quickly search their customer.
- » Client wanted this project for Events and Campaign Management, volunteer management and campaign ticketing system.
- » They need inventory management to track running total Inventory for Presents/gifts/teddy bears.
- » They want to send bulk email to the contacts/campaign members.



What we did

We offered them a system in salesforce having some standard as well as custom module/objects such as:

- » Campaign
- » Campaign members
- » Accounts
- » Opportunities/Fundraiser.
- » Volunteer App.
- » Mailchimp.



We provide them with salesforce campaign ticketing system using force.com platform, this also helps to add campaign members to the respected campaigns.

Event Listing for ticketing system

The screenshot shows the homepage of 'The Joshua Tree' website. The header is green with a white house icon and the text 'The Joshua Tree' and 'SUPPORTING FAMILIES AFFECTED BY CHILDHOOD CANCER'. The main content area is white and features three event listings, each with a photo and details. The footer is green and contains navigation links, contact information, and social media links.

Event Name	Date of Event	Venue	Price
Cinnamon Club	[10/10/2017]	Manchester	£55.00
Guitar Workshop Mini Concert	[12/10/2017]		£54.00
Bollywood's Back 2017	[20/10/2017]	Pune	£34.00

WHAT WE DO
Our goals
Our history
Our values
Our beneficiaries

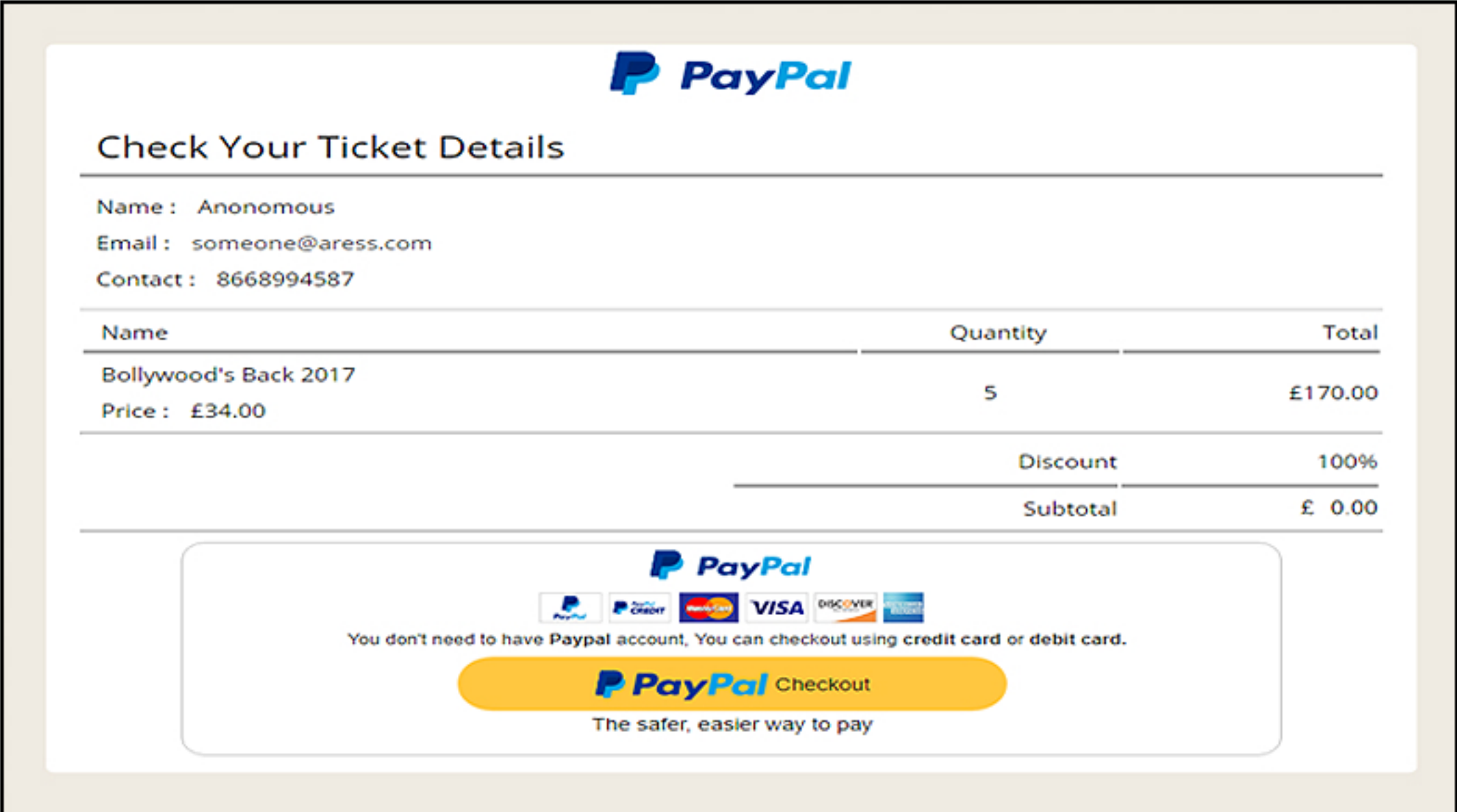

INFORMATION
Privacy policy
Sitemap
Contact us
FAQs

Registered Company No. 05654487
Registered Charity No. 1114000

Follow us on facebook
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PayPal Payment Integration

- » We provide them force.com forms for volunteer enquiry and family support enquiry so enquiries can get managed automatically.
- » As they need to quickly search their customer/contact, we created quick search functionality using lightning experience in salesforce.
- » For inventory management, provided with the button from which they can upload excel sheet of inventory.









PayPal

Check Your Ticket Details

Name : Anonomous
Email : someone@aress.com
Contact : 8668994587

Name	Quantity	Total
Bollywood's Back 2017 Price : £34.00	5	£170.00
Discount		100%
Subtotal		£ 0.00

PayPal

You don't need to have Paypal account, You can checkout using credit card or debit card.

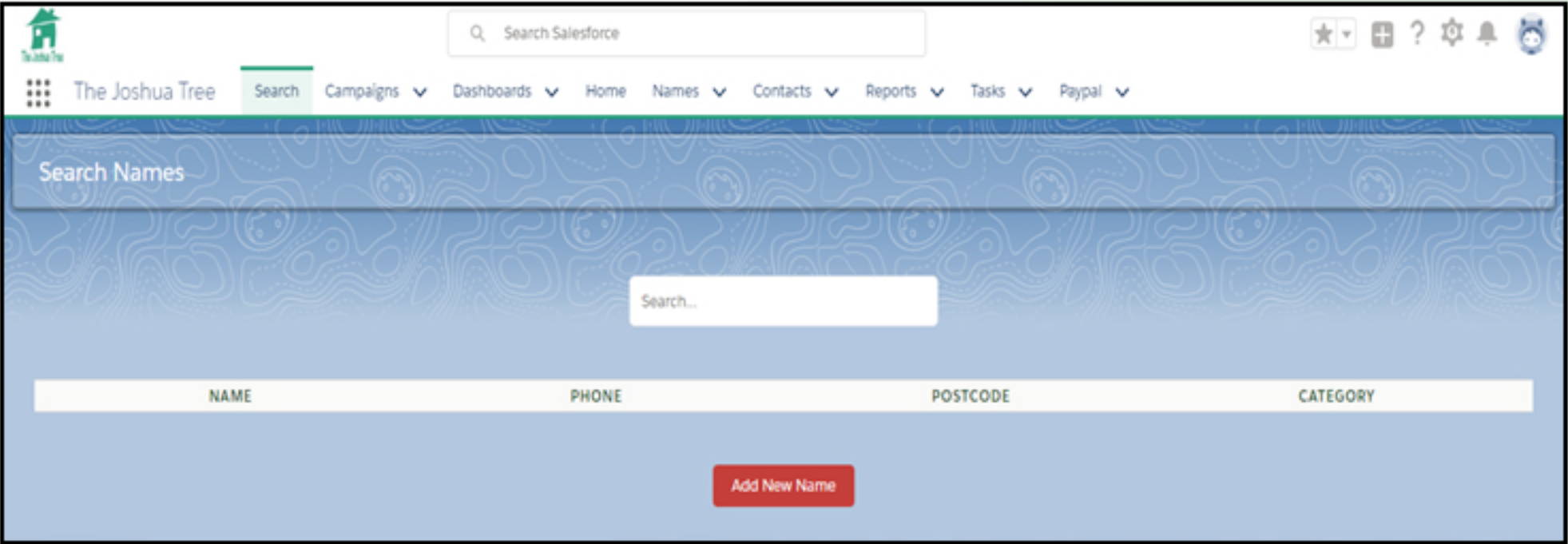
PayPal Checkout

The safer, easier way to pay

Value we offered

- » With native salesforce standard functionality we have also provided Lightning experience for the quick search functionality and managing new records.

Quick search functionality in lightning.



- » Discounts of several types on campaign ticketing system using force.com platform.

Several Discounts on Campaign.



- » Unique barcode for each campaign member added on ticket.

Unique Barcode on Ticket.

Items In Order			
	5k Entry into the Joshua Tree #ELFRUN £10.00 Date of event : 23/11/2017 Location : Las Vegas		Quantity : 15 £150.00
			Total £150.00
			Discounts in %
			Quantity 10+ Discount 41
			Discount 4
			Early Bird Discount 7
			Subtotal £72.00
Have a question regarding your order with The Joshua Tree? Please contact us on 01606 331 858 or admin@thejoshuatree.org.uk Thank You.			

- » Ticket mailing system which automatically sends ticket/mail of confirmation to the customers on ticket booking.
- » Integrated mail chimp app to send bulk emails.
- » Integrated volunteer's app to manage volunteers.

